

# METROPOLIS VALIDATIONS

## A How-To Guide for PARKERS

This guide provides step-by-step instructions for applying validations.

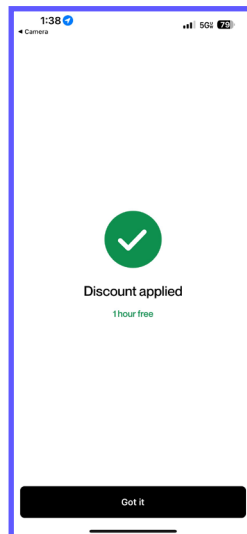
### Step 1



Parkers can scan the applicable **validation QR signage** to begin the validation process.

**Please note**, only active validations designated for the correct location can be applied to a live parking session.

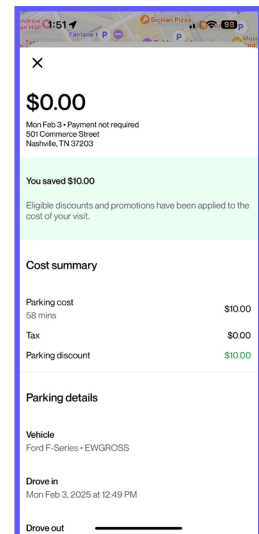
### Step 2



If a parker **already has a Metropolis account**, the validation will automatically apply to their active visit.

If a parker **does not have a Metropolis account**, they must create one before the validation can be utilized. Upon successful account creation, the validation will automatically apply to this active visit.

### Step 3



Once the validation is applied, parkers can simply drive out! If a balance remains after the applied validation, **the outstanding amount will be charged to the payment method on file.**

## Frequently Asked Questions

- **Can more than one validation be applied to a single parking session?**  
**No.** Only one validation at a time can apply to any single active parking session.
- **I received an error message, "Validation not applied." What does this mean?**  
**This typically occurs when a validation QR code is scanned more than once.** When a validation is applied, scanning the same (or other) validation QRs will prompt this error message.
- **What if I can't find my parking session after scanning the validation QR code?**  
First, visit [app.metropolis.io](https://app.metropolis.io) and log in with your phone number to locate your active parking session. If your session still does not appear, **contact Customer Support** via **(856)485-9703** for further assistance.